

## RYA Course and Taster Session Booking Conditions

January 2024

Training sessions will be delivered by Grafham Water Sailing Club in accordance with RYA training centre guidance and staffed by appropriately qualified and experienced RYA instructors.

1. Grafham Water Sailing Club reserves the right, at all times, to cancel bookings at our discretion. In the event that a course is cancelled by Grafham Water Sailing Club our liability will be limited to return of the fee and any deposit which has already paid. Every effort will be made to book the participant onto another course.
2. In the event that the client cancels, the following applies:

Cancellation Period	Cancellation Charge
14 days or less prior to course	100% of fees
Over 14 days prior to course	10% of fees

No refund or transfer will be available on failure to attend all or part of a taster session or course.

3. All under 17's must be accompanied by a parent or carer at the beginning and end of the session. Parents or carers must also be contactable for the duration of the session.
4. Neither Grafham Water Sailing Club nor any of its employees or agents shall be liable in any way whatsoever in respect of loss or damage to property.
5. Grafham Water Sailing Club must be informed, at the time of booking, of any medical condition affecting the participant, or of any medication taken by the participant that could affect their taking part in the above sailing session, e.g. epilepsy, dizziness, asthma, diabetes, heart condition. Although every effort will be made to make all courses fully inclusive Grafham Water Sailing Club reserves the right to refuse any booking on medical grounds.
6. All bookings are accepted on the understanding that any instructions or directions given by any member of the training centre's staff are to be observed. Participants are asked to respect the equipment provided; compensation will be sought from anyone deliberately causing damage to equipment.
7. Grafham Water Sailing Club reserves the right at all times to refuse or restrict the use of facilities. The right is also reserved to evict anyone who refuses to comply with the conditions as stipulated, or who behaves inappropriately or, in any way, causes damage or annoyance to any other persons.
8. Participants are to wear suitable clothing and footwear when going on the water as described in the joining instructions. Please bring a change of clothing, as sailing can be wet. Specialist sailing kit such as wetsuits or dry suits are advised. **Joining information will be provided.**
9. If any injuries are sustained or damage to valuables occurs, participants are to notify the centre's staff immediately.
10. RYA courses are delivered according to the relevant syllabus. Certificates will only be awarded on satisfactory completion of the syllabus.