

Training Courses & Activities Terms & Condition's & Useful Information

Payment

The full course payment is due upon booking your course. Course places not paid for within 7 days will be cancelled.

Payment is made through <u>WebCollect</u> (see the WebCollect website for their T&C). Credit and debit cards are both accepted.

Membership

For the duration of the course you will be temporary members of the Sailing Club, as such you agree to follow the <u>Club's Regulations</u>. These can be found on the Club website.

Liability

Draycote Water Sailing Club cannot be held liable for personal injury or loss however caused during your participation on a course or event.

Cancellation by you

Should you have to cancel your booking the following charges will apply due to our costs from the time of booking.

Cancellation Period	Cancellation fee
Booking - 8 days before course starts	Refund minus 10% of the course fee, and loss of any deposit
1 week or less before course starts	100% of course fee

If possible, we may be able to transfer you to another course date. This will only be done once and you lose the right to any refund.

Failure to attend all or part of a course will not result in any refund or transfer to other dates.

Cancellation by us

In the unlikely event that part or all of a training course has to be cancelled by Draycote Water Sailing Club we will organise an alternative date to run the course at the next available opportunity.

Weather

We endeavour to run training courses in most weathers and we check the forecasts frequently. If before the course we feel the weather would be unsafe to teach in, we will contact you to make alternative arrangements.

Parking

You can park in the car park signposted 'Draycote Water Sailing Club'.

ANPR Monitoring (parking)

The site is now monitored by ANPR cameras but Sailing Club members, students and guests are exempt by following the procedure below:

- 1. Parking is only in the lower car park only, first on your right sign posted 'Sailing Club' and 'Draycote Water Sailing Club'
- 2. Each day of your course or visit you need to register your number plate by using a tablet.
- 3. Tablet consoles for you to enter your registration plate are in the upstairs foyer by the office, next to the signing-on sheets (lower door) and inside the waterside reception.
- 4. You can register at any point during your visit.

Vehicles and their contents are left at the owner's risk.

Severn Trent car parks are available to use as a pay and display facility under their conditions as displayed on site.

Clothing

Draycote Water Sailing Club will provide the relevant, tested safety equipment such as lifejackets or buoyancy aids depending on the activity or course applied for.

For sailing, windsurfing and paddleboarding courses we will provide a wetsuit. Please bring swimwear to wear underneath.

Juniors will be provided with a helmet.

No footwear will be provided therefore suitable footwear e.g trainers (must be closed toe and securely fitting) for the time of year must be brought by the applicant, and these will get wet.

For powerboat courses you will also need to bring full waterproofs and we recommend wellies are worn. Changing rooms are available, and lockers which take a refundable £1 (lost keys incur a charge of £20).

Own boat tuition

You are required to have up-to-date third-party insurance cover for the craft you will have tuition in. The vessel must be in a safe condition with all safety equipment and rigging in good check. RYA ratios and procedures will need to be adhered to. Note that RYA publications and certificates are not included in the price.

Certification

Draycote Water Sailing Club will provide RYA certificates and RYA log books appropriate to the course you are enrolled on. These are included in your course fees.

Photography

The club occasionally publishes pictures in its promotional material. You grant to the Club without payment the right in perpetuity to make, use and show any non-identifiable motion pictures, still pictures and live, taped or filmed television of or relating to activities at the Club of all those covered by this booking.

Problems or complaint

If during your course you have a problem or complaint to make, initially contact should be made (verbally) to the instructor and also in writing email to the Club <u>office</u>.