

PHOENIX



OUTDOOR CENTRE

Covid 19 - Information for visiting Schools and Groups

Due to the Covid-19 pandemic, we will have to operate in a differently to 'normal' and will have additional measures in place to ensure we are operating within government guidelines. We have produced some information to help you plan your visit:

Are you fit to visit? Please do not attend Phoenix Outdoor Centre if you or anyone in your household, are feeling unwell or experiencing any symptoms of Covid-19.

Before travelling: Please check the website and emails for any changes in the booked activity. If we have to make any changes, we will send an email as soon as possible.

Timings: We have changed our timings to help stagger arrival & departure of activity groups. We ask that you ensure you arrive on time for the session start and finish.

Parking: Generally, we will not be opening our compound to visitors' vehicles, this is to help give us additional space and monitor numbers of people on site. Parking is available in the car park at the entrance to the centre. If your group is arriving by Minibus please let us know in advance, we will need to open the height barrier and we should be able to accommodate parking on site

On arrival: Please wait by our entrance gate in Woodfield Park Playing Fields where we will meet you for your session. Only participants plus 1 member of schools/groups staff will be allowed onto the premises. Other teachers, group leaders or pupils are welcome to utilise the Welsh Harp open space, and there are various places where you can view the water.

Collecting children/ groups: Please wait for your child / group on the grass playing field outside the Centre.

Activity Expectations: As always, we aim to keep our activities structured for fun and learning new skills but we have had to adapt some of our regular games and activities to help maintain social distancing. This may restrict some of the normal coaching and games we provide.

Changing & Activity Clothing: We currently have restrictions on the use of our changing rooms. Participants arriving should be wearing activity clothing and have a dry change of clothes with them. (You will definitely get damp – if not very wet!) Where possible it would be best to change once back at home / school. More information on what to wear can be found on the Parent Permission Forms.

Please be patient: With the additional measures we are putting in place, it is likely that there will be increased waiting during busy times such as launching boats.

Consider others: At all times please show consideration for others by respecting the social distancing requirements in force at the time. Please be considerate of the staff and follow their guidance at all times.

Signage: Please read and follow the signage on site.

Indoor Accommodation: The Club house is closed for general access to participants, except for toilets, unless designated as temporary cover from adverse weather. All surfaces will be cleaned after use.

Safe Environment: It is important that we achieve a safe environment for everyone on site. General rules on safety, including social distancing and handwashing will be set-out at the start of each activity. Anyone found to be breaching these guidelines will be asked to leave the activity and their parents will be called to collect them as soon as possible.

PPE: If you wish to wear gloves, face mask or shield, please ensure that you bring them for the session. We will not be providing PPE for shielding. For safety reasons, face masks or visors will not be permitted to be worn on the water during certain activities.

Catering: There will not be any catering provisions on site. Please bring your own drinks and food for the session. A filled water bottle is especially useful in warm weather.

Sign-out: Before you leave site, please check-out with the Duty Coach.

If you have any further questions please do not hesitate to get in touch.

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